

Filing and Security



Primary Case:
Serial Number:

Case Title: (U)

b3
b7E

Serialized: 03/07/2012

Category: Full Investigation
Initiated: 02/29/2012

Details



Serial #: 7

Type: FD302

From: WASHINGTON FIELD

To: WASHINGTON FIELD

Document Title: PRESERVATION LETTER SENT TO

b6
b7C

Approval Date: 3/7/2012

Classification: U

Contents 03/29/2012

On March 6, 2012, a preservation letter was emailed to
 DigitalOne AG, Bahnhofstrasse 2, 6301 Zug
Switzerland at abuse@digitalone.com.

On March 6, 2012, responded from
 with the following information:

- 1) The target client is inactive at the moment because he has not renewed the rental
- 2) The server is free and we will not sublet it without your approval
- 3) The target IP address is used by another client since February 14

On March 7, 2012, sent the following response
in an email:

- 1) Server was ordered at Sep/16/2011 by

(Client ID [REDACTED]) the representative of hosting company [REDACTED] Looks like for reselling to their own customer.

Ticket in our billing system [REDACTED]

2) Billing:

Sep/16/2011 13:36:04 Service [REDACTED] paid via WebMoney [REDACTED]

Sep/16/2011 14:39:18 Welcome Letter Sent for Service [REDACTED]

Oct/11/2011 07:19:21 Service [REDACTED] paid via WebMoney [REDACTED]

Oct/16/2011 03:30:13 Service [REDACTED] renewed

Nov/12/2011 16:24:33 Service [REDACTED] paid via WebMoney [REDACTED]

Nov/16/2011 03:30:13 Service [REDACTED] renewed

Dec/16/2011 03:30:17 Service [REDACTED] renewed

Dec/17/2011 19:02:36 Service [REDACTED] paid via WebMoney [REDACTED]

Jan/12/2012 03:56:24 Service [REDACTED] paid via WebMoney [REDACTED]

Jan/16/2012 03:30:10 Service [REDACTED] renewed

Feb/11/2012 10:20:50 Service [REDACTED] paid via WebMoney [REDACTED]

Feb/14/2012 07:07:01 Service [REDACTED] canceled

Feb/14/2012 11:27:25 Device [REDACTED] deassociated

3) Abuse complaints (attacks):

Received on Jan/26/2012 19:22:28 from [REDACTED]

Received on Feb/13/2012 17:18:23 from [REDACTED] Abuse complaints was forwarded to customer, but we got no answers to these abuse complaints.

Ticket in our billing system [REDACTED]

4) Feb/14/2012 07:04:25 we got cancellation request from [REDACTED]

[REDACTED] Client ID [REDACTED]

At Feb/14/2012 11:27:25 server has been powered off and was not sold to any other customer.

Ticket in our billing system [REDACTED]

5) Oct/12/2011 13:35:23 we got request from the same customer for another two servers on the same billing account. Current servers

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IP's is

We have no information about who owns these server: same customer
who owns or another customer of

Ticket in our billing system

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6) Server with IP (server s/n location
 has been accessed via iLO (Hewlett Packard
management feature) just once:

Sep/19/2011 07:44 from via HTTP

—
All time is UTC.

sj8912y.wpd

Indexing

▼

No Entities to display.

Intelligence

▼

Intelligence Value: No Intelligence Value
Potential IIR/SIR? No
Sentinel Tags: No Sentinel Tags Selected

Can you identify the
source of this
information?

No

Routing

▼

Drafted By: